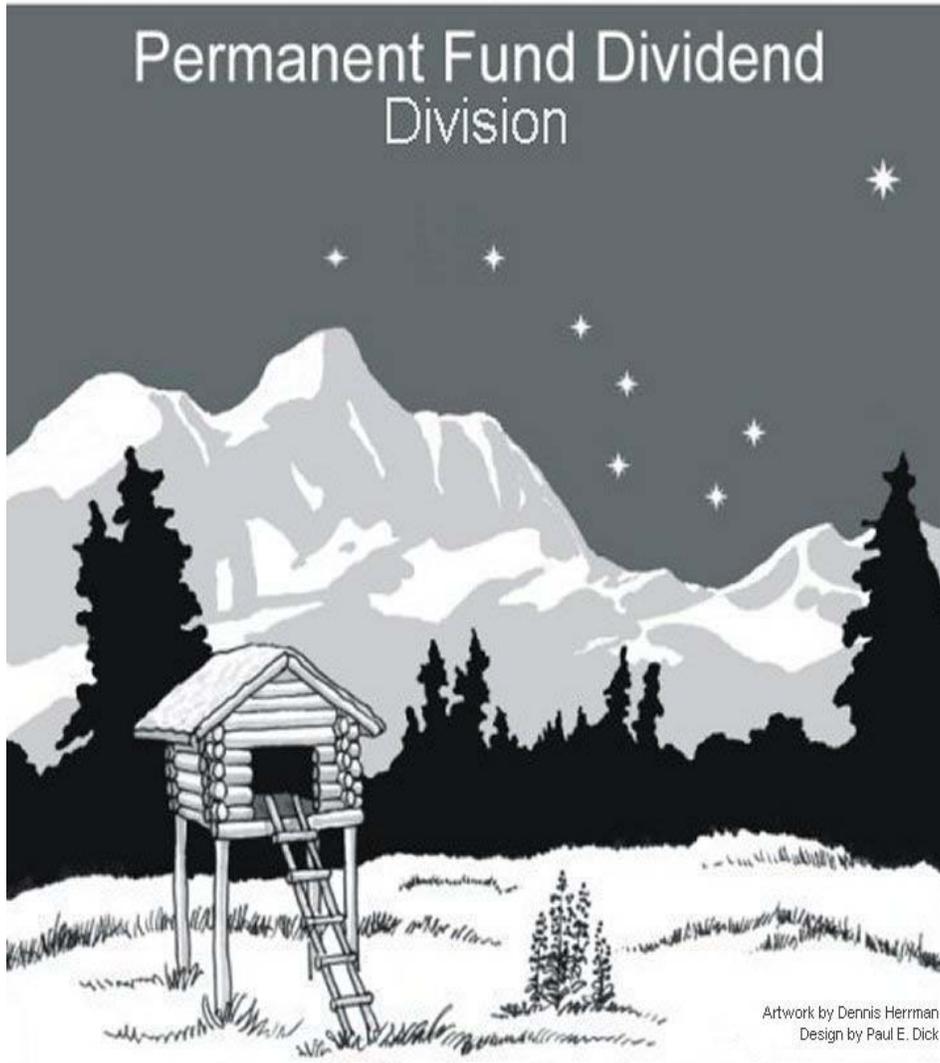


ALASKA

Permanent Fund Dividend
Division



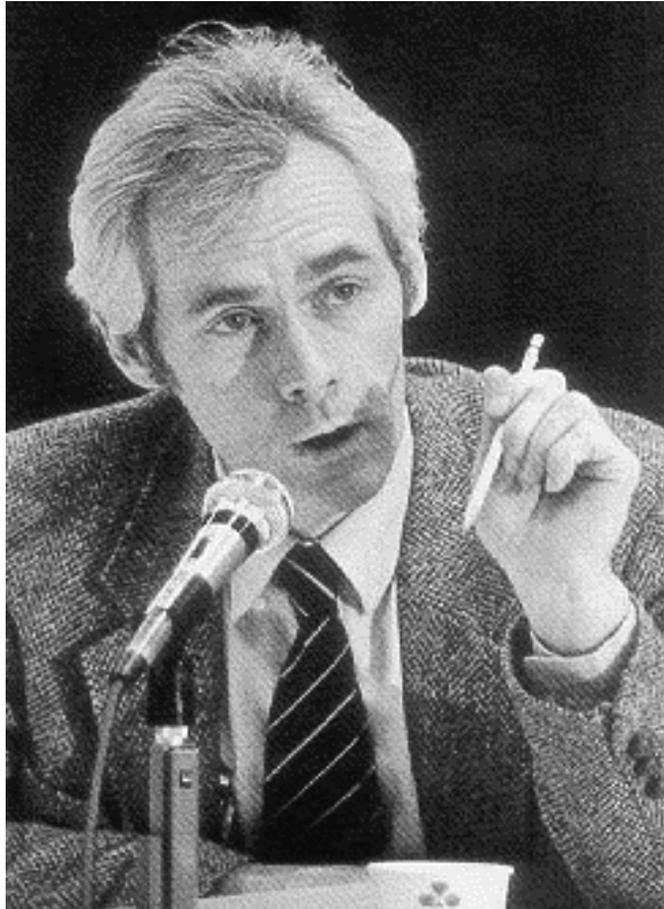
Artwork by Dennis Herrman
Design by Paul E. Dick

Annual Report Calendar Year 2000

This report is available on the Internet at:

www.pfd.state.ak.us

Dedication



This year's annual report is dedicated to Hugh Malone. Hugh was appointed chair of the House Special Committee on the Alaska Permanent Fund where he played a pivotal role in the creation of the state's oil wealth savings account. He was instrumental in the passage of legislation related to creation of the Permanent Fund and the dividend program in the late 1970s. Legislation creating the dividend program was signed into law in 1980 by Governor Jay Hammond. Hugh later served on the Board of Trustees of the Permanent Fund. He was the Commissioner of Revenue from 1986 through 1990 during which time the Permanent Fund Dividend Division was established.

The first dividends were issued to Alaskans in June 1982. Since the program's inception, the program has paid nearly \$10 billion in dividends to Alaskans.

2000

This annual report provides information and data on the Permanent Fund Dividend Program for calendar year 2000. The 2000 dividend application period was January 2 through March 31, 2000. Alaskans who were residents of the state for the entire calendar year 1999 and met other requirements were eligible for a 2000 dividend.

This report includes highlights and data related to the PFD program for 2000 and historical data for prior years.

2000 Permanent Fund Dividend Annual Report

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Executive Summary

This section provides an overview of highlights and accomplishments of the dividend program for 2000. It includes the 2000 dividend calculation and dividend activity for the year 2000 in comparison with prior year activity. This section also summarizes new Permanent Fund Dividend legislation enacted into law in 2000.

Detailed data and information specific to 2000 dividend activities are included in other sections of this report.

2000 in Retrospect

The Permanent Fund Dividend Division posted another record year for the dividend program. Most notably, Alaskans saw a record dividend, record number of dividend applicants, and record number of individuals selecting direct deposit. Aside from the record activity, the division implemented new imaging technology to bring greater efficiencies to the division's operations and provide a tool for increasing customer service.

The division continued to pursue integration of Internet technology into the dividend program. The division implemented a new on-line PFD application form that was made available in March 2000.

Following are highlights and accomplishments of the division during 2000.

- **Record Dividend** – In September 2000, Revenue Commissioner Wilson Condon announced another record dividend of \$1,963.86, up nearly 11% from the 1999 dividend amount of \$1,769.84. The record dividend was a reflection of high earnings posted by the Permanent Fund as a result of growth in the stock market.
- **Record Number of Applicants** – The number of applicants grew to 607,596 in 2000, up from 589,675 in 1999. This represents a 3% growth over 1999. The growth corresponds to an increase in the state's population as reported by the Alaska Department of Labor. Some of the growth resulted from legislation introduced in 2000 that proposed to pay each eligible Alaskan a one-time \$25,000 payment and end the annual dividend payment program. This legislation, which failed to pass, stimulated people to file applications even though they had not met the one-year residency eligibility qualification under the existing program.
- **Record Direct Deposits** – The upward trend of direct deposit for dividend payments continued in 2000. Nearly 73% of applicants requested direct deposit, up from approximately 69% in 1999. The total number of applicants who requested direct deposit for 2000 was 443,711, up from 407,508 direct deposit requests for 1999. Of the 443,711 applicants who requested direct deposit, 390,312 (88%) qualified for and received direct deposit. The primary reason why applicants did not qualify for direct deposit was that the applicant had closed his or her bank account prior to direct deposit. Direct deposits were posted to applicant accounts on October 4, 2000. The total amount of direct deposit was over \$755.1 million.
- **Record Status Inquiry Hits** – A record number of people logged onto the Internet in 2000 to check the status of their PFD application: whether payable, in review or denied. The use of the status inquiry has grown exponentially since it was first introduced in 1998. Since its inception, the number of hits has grown from 74,000 (1998) to 181,165 (1999) to 371,248 in 2000. During the final week of the 2000 application filing season (last week in March 2000) there were 64,097 hits. The status inquiry site had more hits than any other state agency Internet site during 2000.

- **Record Garnishments** – The division processed a record number of garnishments in 2000. The total number of garnishments was 143,454, up from 113,395 in 1999. The growth in garnishment records was primarily attributable to a substantial increase in garnishments submitted by the Internal Revenue Service (IRS). The IRS submitted 10,972 garnishments in 2000, up from just 74 garnishments in 1999.
- **Program Assessment** – Independent Certified Public Accountants performed an assessment of the Dividend Program to determine if the processing controls appropriately ensure compliance with statutes and regulations and whether those key controls are consistently carried out. The Accountants found that the processing controls are sufficient to ensure compliance and that they are consistently being carried out.
- **First Random Audit Performed** – Contractors were hired to perform an audit of a randomly selected sample of 700 applications for the 2000 Dividend. The results of this random sample indicated that some areas of the Dividend Program were at higher risk than other areas. The process of sampling the application pool and applying auditing procedures will be established as part of the duties of the newly formed Dividend Enforcement Audit and Appeals Unit.
- **Imaging Technology** – The division completed its first year of scanning applications and documentation submitted by applicants during 2000. The division integrated the images into its database to allow users in all dividend offices (Anchorage, Fairbanks and Juneau) instant access to images of applications and other related documents. The imaging technology greatly increased efficiencies in processing applications by eliminating paper handling throughout the division and resulted in greatly enhanced customer service.
- **On-line Internet Application.** In March 2000, the division implemented an on-line Internet application. The Internet application featured the ability for applicants to submit their application data to the division on-line, eliminating data entry and creating an almost paperless processing system. The division received 8,943 on-line applications in 2000. For the 2001 dividend filing season, the division hopes to receive 50,000 on-line applications.
- **New Data Entry System** – In January 2000, the division implemented a new system that integrated imaging technology into the data entry process. Under the new system, employees enter data from an image of the application on their computer screen instead of handling paper applications as they enter the data. The new system was designed to take advantage of efficiencies in data entry and provide greater accuracy of data before it is submitted to the database.
- **New Fairbanks Information Office** – In September 2000, the division relocated its Fairbanks Dividend Information Office to a location in downtown Fairbanks to increase public accessibility. The office moved from the Fairbanks Athletic Club to 1005 Cushman Street. Since the move, walk-in traffic from applicants seeking assistance has nearly doubled.

New Legislation

The 2000 legislature passed one bill directly related to the dividend program. Governor Knowles signed the bill into law on May 19, 2000.

HB 337 (Ch 64 SLA 2000) – Administrative Authority for Department of Labor and Workforce Development to Attach Dividends. This bill authorizes the Department of Labor and Workforce Development to garnishee dividends for unemployment insurance debts through the administrative levy process. Under this bill, the department will be able to administratively serve a levy to the Permanent Fund Dividend Division rather than having to first get a judgment through the court system. This bill took effect January 1, 2001.

2000 Dividend Calculation

Final Calculation September 19, 2000

Amount Available for Dividends

Dividend Fund Beginning Balance	\$ 10,110,441.26	
Expenditures to date	(60,951.32)	
Dividend Fund Balance as of September 19, 2000		\$ 10,049,489.94
Transfer from Permanent Fund Corporation		
Permanent Fund Earnings (5-year average)	1,172,450,762.05	
Less Appropriations (see below)	(30,303,800.00)	
Net Transfer from Permanent Fund Corporation		1,142,146,962.05
Reductions (see below)		(1,611,247.23)
Total Amount Available for Dividends		\$1,150,585,204.76

Total estimated number of eligible applicants: 585,878

The Department of Revenue uses an estimate because some applications are in review or incomplete as of the dividend calculation date. A number of these applications will be determined as payable when applications clear review or become complete. Also, applicants filing 2000 applications on behalf of an estate or disabled persons have extended filing dates beyond the dividend calculation date.

Dividend Calculation	<u>\$1,150,585,204.76</u>	=	\$1,963.86
	585,878		

Appropriations and Reductions Detail

Appropriations

Department of Health and Social Services	17,518,100.00	
(hold-harmless provision for public assistance recipients)		
Department of Public Safety		
Council on Domestic Violence & Sexual Assault	3,504,800.00	
Violent Crimes Compensation Board	1,172,200.00	
Batterers Intervention Program	200,000.00	
Total Department of Public Safety	4,877,000.00	
Department of Corrections	2,929,000.00	
Department of Revenue Administrative Cost	4,979,700.00	
Total Appropriations		30,303,800.00

Reductions

Reserve for Prior-Year Dividend Liabilities	1,536,247.23	
Reserve for 18-Year-Old Filers	75,000.00	
Total Reductions		1,611,247.23

Total Appropriations and Reductions Detail		\$31,915,047.23

Five-Year History of Dividend Calculations

Dividend Calculation	2000	1999	1998	1997	1996
Dividend Fund Balance as of Calculation Date ¹	\$ 10,049,489.94	\$ 3,445,249.83	\$ 6,139,428.10	\$ 4,909,842.08	\$ 2,533,036.84
Add Permanent Fund Earnings	1,172,450,762.05	1,044,976,249.77	892,711,231.37	746,780,592.18	642,812,561.65
Less Appropriations and Reductions					
Appropriations (see below)	(30,303,800.00)	(28,862,653.00)	(28,729,355.00)	(29,144,600.00)	(29,470,000.00)
Reductions (see below)	(1,611,247.23)	(1,393,765.71)	(928,039.35)	(2,427,866.68)	(985,316.25)
Total Appropriations and Reductions	(31,915,047.23)	(30,256,418.71)	(29,657,394.35)	(31,572,466.68)	(30,455,316.25)
Total Amount Available for Dividends	\$1,150,585,204.76	\$1,018,165,080.89	\$869,193,265.12	\$720,117,967.58	\$614,890,282.24
Estimated Eligible Applicants	585,878	575,285	564,085	555,415	543,825
Dividend Amount ²	\$1,963.86	\$1,769.84	\$1,540.88	\$1,296.54	\$1,130.68

¹ Dividend amounts are calculated on the day of the Alaska Permanent Fund's annual meeting, usually the fourth Wednesday in September.

² Dividend amounts are rounded to an even amount for dividing in half to accommodate those applicants who designate 50% of their dividend to be contributed to the

Appropriations and Reductions Detail

Appropriations

Department of Health and Social Services (hold-harmless provision for public assistance recipients)	\$17,518,100.00	\$18,688,900.00	\$19,100,700.00	\$21,492,500.00	\$21,716,500.00
Department of Public Safety					
Council on Domestic Violence & Sexual Assault	3,504,800.00	1,987,500.00	1,972,500.00	1,398,900.00	1,076,500.00
Violent Crimes Compensation Board	1,172,200.00	1,046,500.00	731,900.00	722,600.00	556,700.00
Batterers Intervention Program	200,000.00	200,000.00	200,000.00	0.00	0.00
Total Department of Public Safety	4,877,000.00	3,234,000.00	2,904,400.00	2,121,500.00	1,633,200.00
Department of Corrections	2,929,000.00	2,146,753.00	1,047,300.00	1,047,300.00	802,900.00
Department of Revenue Administrative Costs	4,979,700.00	4,793,000.00	5,676,955.00	4,483,300.00	5,317,400.00
Total Appropriations	\$30,303,800.00	\$28,862,653.00	\$28,729,355.00	\$29,144,600.00	\$29,470,000.00

Reductions

Reserve for Prior-Year Dividend Liabilities	1,536,247.23	1,143,765.71	778,039.35	2,132,866.68	985,316.25
Reserve for 18-year-old Filers	75,000.00	250,000.00	150,000.00	295,000.00	0.00
Total Reductions	\$1,611,247.23	\$1,393,765.71	\$928,039.35	\$2,427,866.68	\$985,316.25

Three-Year Comparison of Application Activity

	2000		1999		1998	
	Quantity	% Total	Quantity	% Total	Quantity	% Total
<u>Applicants</u>						
Adult	420,583	69.22%	406,008	68.85%	398,321	68.47%
Child	187,013	30.78%	183,667	31.15%	183,425	31.53%
Total	607,596	100.00%	589,675	100.00%	581,746	100.00%
<u>Application Status</u>						
Eligible for Payment	580,613	95.56%	572,696	97.12%	565,118	97.15%
Denied	18,590	3.06%	16,384	2.78%	16,269	2.80%
In Review	6,463	1.06%	416	0.07%	126	0.02%
In Appeal	1,856	0.31%	52	0.01%	23	0.00%
Incomplete Application	51	0.01%	29	0.00%	15	0.00%
Assessed for Repayment	23	0.00%	98	0.02%	195	0.03%
Total	607,596	100.00%	589,675	100.00%	581,746	100.00%
<u>Payment Status</u>						
Paid by Direct Deposit						
Full Dividend	376,395	61.94%	360,914	61.22%	342,715	58.91%
Partial Dividend (Garnisheed)	13,917	2.29%	10,348	1.75%	N/A	N/A
Paid by Warrant						
Full Dividend	147,864	24.34%	169,153	28.69%	183,877	31.61%
Partial Dividend (Garnisheed)	19,829	3.26%	31,229	5.30%	21,123	3.63%
Fully Garnisheed	21,171	3.48%	(254)	-0.04%	17,375	2.99%
Not Paid	28,420	4.68%	18,285	3.10%	16,656	2.86%
Total	607,596	100.00%	589,675	100.00%	581,746	100.00%

Note: Processing of 2000 applications was not complete as of the print date of this report. Applications in review and appeal status will be processed and determined as acceptable for payment or denied in early 2001.

Number of applicants who have received all 19 dividends
since program inception (1982): **155,776**

Total amount of all 19 dividends: **\$18,511.25**

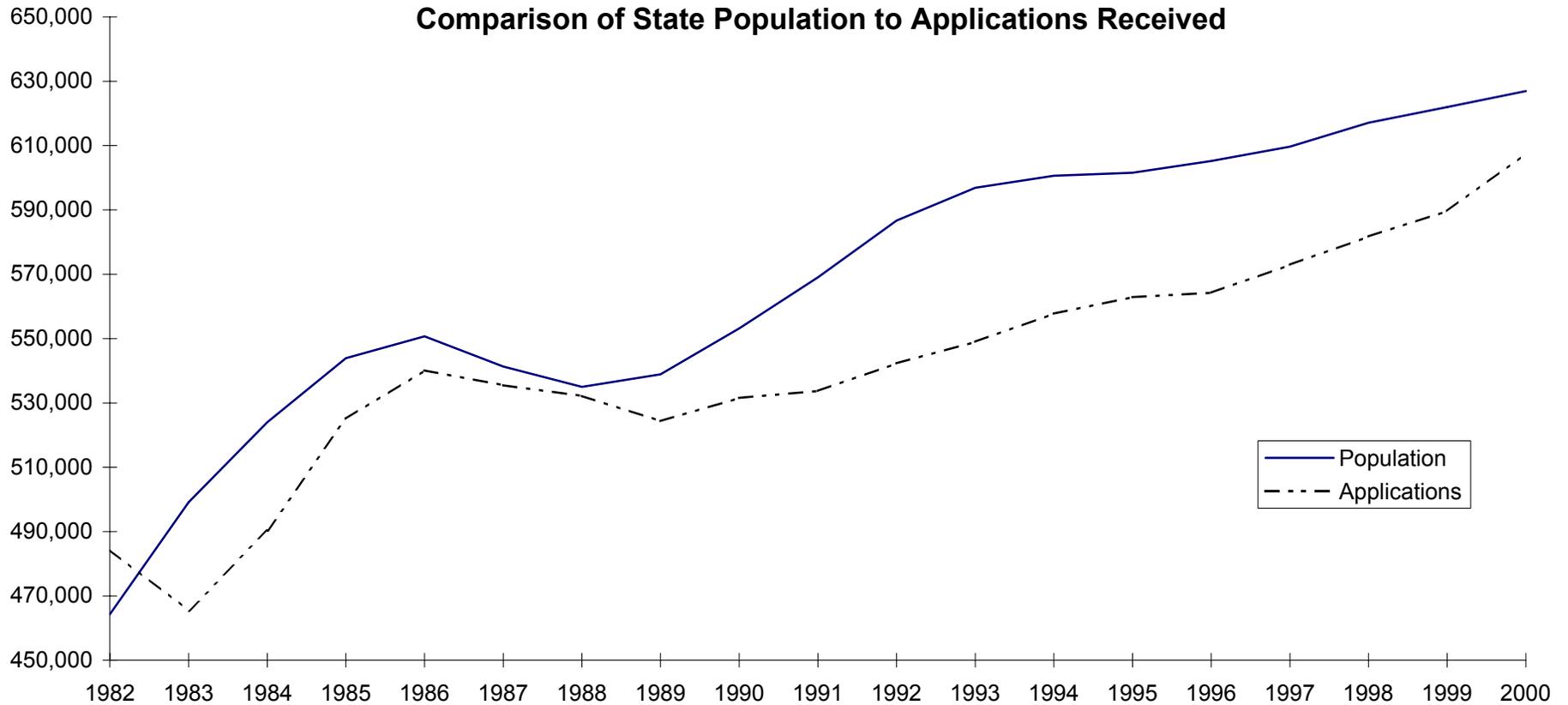
Historical Summary of Dividend Applications and Payments

Dividend Year	State Population	Dividend Applicants		Dividend Amount	Amount Disbursed	% Paid
		Applied	Paid			
2000	626,932	607,596	579,176	\$1,963.86	\$1,137,420,579.36	95.3%
1999	622,000	589,675	572,622	\$1,769.84	\$1,013,449,320.48	97.1%
1998	617,082	581,746	565,067	\$1,540.88	\$870,700,438.96	97.1%
1997	609,655	572,933	554,458	\$1,296.54	\$718,876,975.32	96.8%
1996	605,212	564,226	545,732	\$1,130.68	\$617,048,257.76	96.7%
1995	601,581	562,891	541,524	\$990.30	\$536,271,217.20	96.2%
1994	600,622	557,755	534,299	\$983.90	\$525,696,786.10	95.8%
1993	596,906	549,021	527,625	\$949.46	\$500,958,832.50	96.1%
1992	586,722	542,274	522,281	\$915.84	\$478,325,831.04	96.3%
1991	569,054	533,729	511,557	\$931.34	\$476,433,496.38	95.8%
1990	553,171	531,543	496,819	\$952.63	\$473,284,683.97	93.5%
1989	538,900	524,348	506,472	\$873.16	\$442,231,091.52	96.6%
1988	535,000	532,206	516,594	\$826.93	\$427,187,076.42	97.1%
1987	541,300	535,506	528,357	\$708.19	\$374,177,143.83	98.7%
1986	550,700	540,110	531,237	\$556.26	\$295,505,893.62	98.4%
1985	543,900	525,052	517,496	\$404.00	\$209,068,384.00	98.6%
1984	524,000	490,285	480,495	\$331.29	\$159,183,188.55	98.0%
1983	499,100	465,416	456,117	\$386.15	\$176,129,579.55	98.0%
1982	464,300	484,321	468,557	\$1,000.00	\$468,557,000.00	96.7%
Total		10,290,633	9,956,485	\$18,511.25	\$9,900,505,776.56	96.8%

Note: As of the print date of this report there were approximately 6,000 applications in review and 2,000 applications in appeal. Some of these applications will be paid as they are processed through the review or appeals process.

Source :

Dividend statistics were obtained from the Dividend Division's Application and Payment Status report as of January 22, 2001. Population statistics were obtained from the Alaska Department of Labor.



Year	1982	1983	1984	1985	1986	1987	1988	1989	1990	1991	1992	1993	1994	1995	1996	1997	1998	1999
Population	464,300	499,100	524,000	543,900	550,700	541,300	535,000	538,900	553,171	569,054	586,722	596,906	600,622	601,581	605,212	609,655	617,082	622,000
Applications	484,321	465,416	490,285	525,052	540,110	535,506	532,206	524,348	531,543	533,729	542,274	549,021	557,755	562,891	564,226	572,933	581,746	589,675

Year	2000
Population	626,932
Applications	607,596

Notes

- 1) Population generally exceeds number of applications because applicants must be a resident for an entire year before they qualify for a dividend.
- 2) The number 1982 applications represents accumulated data from 1979 through 1982, the first year that dividends were paid. Dividends were not paid prior to 1982 because of litigation challenging residency requirements of the dividend statutes in effect at the time.

History of Dividend Amounts

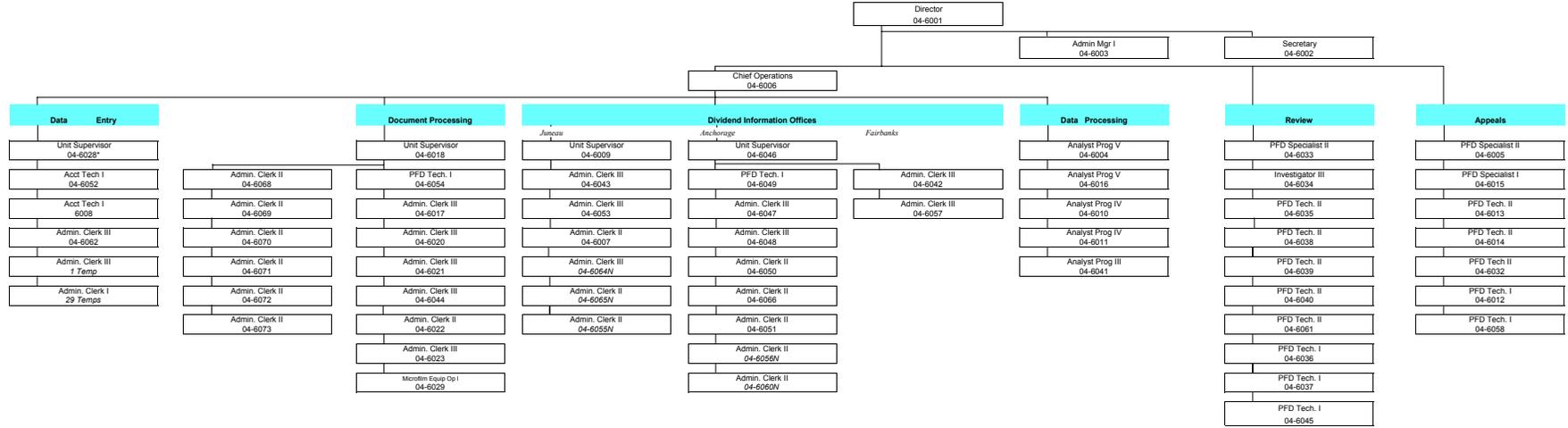
Year	Dividend Amount	Increase (Decrease)
1982	\$1,000.00	
1983	386.15	
1984	331.29	-14.21%
1985	404.00	21.95%
1986	556.26	37.69%
1987	708.19	27.31%
1988	826.93	16.77%
1989	873.16	5.59%
1990	952.63	9.10%
1991	931.34	-2.23%
1992	915.84	-1.66%
1993	949.46	3.67%
1994	983.90	3.63%
1995	990.30	0.65%
1996	1,130.68	14.18%
1997	1,296.54	14.67%
1998	1,540.88	18.85%
1999	1,769.84	14.86%
2000	<u>1,963.86</u>	10.96%
Total	<u><u>\$18,511.25</u></u>	

Note: 1983 dividend is used as the base year because the 1982 dividend was for combined years 1980 through 1982.

Organization

The Permanent Fund Dividend Division is headquartered in Juneau and has branch offices in Anchorage and Fairbanks. This section includes information about the division's organization and describes functions performed by the different units within the division.

Organization Chart
As of December 31, 2000



Permanent seasonal positions are designated with an 'N' following the PCN number

Position Count	Permanent Full Time	Permanent Seasonal	Non-Permanent (Temps)	Total
Juneau	48	3	0	51
Anchorage	8	2	0	10
Fairbanks	2	0	0	2
Total	58	5	0	63

Key Contacts

Nanci A. Jones, Director
Juneau Office
(907) 465-2323

Paul E. Dick, Chief of Operations
Juneau Office
(907) 465-4784

Home Page: www.pfd.state.ak.us
E-mail for questions or information: dividend_information@revenue.state.ak.us
Individual e-mail: *First Name_Last Name*@revenue.state.ak.us

Document Processing

Vaughn Hammond, Supervisor
Juneau Office
(907) 465-4780

Anchorage Dividend Information Office

Christine Sanderford, Supervisor
Anchorage Office
(907) 269-0371

Data Entry

Tom Weed, Supervisor
Juneau Office
(907) 465-4778

Fairbanks Dividend Information Office

Robin Frank or Angel B. Ware
Fairbanks Office
(907) 451-5096

Review

Mary Graham, Supervisor
Juneau Office
(907) 465-3426

Juneau Dividend Information Office

Kathleen White, Supervisor
Juneau Office
(907) 465-3615

Appeals

Wendy Hughes, Supervisor
Juneau Office
(907) 465-2038

Data Processing

Brad Wilmot
Juneau Office
(907) 465-2323

Anchorage Office

Alaska Department of Revenue
Permanent Fund Dividend Division
6th and K Street
1016 W 6th Avenue Suite 100
Anchorage, AK 99501-6698
(907) 269-0370 Voice
(907) 269-0384 Fax
(907) 269-0098 TTY

Fairbanks Office

Alaska Department of Revenue
Permanent Fund Dividend Division
1005 Cushman Street
Suite 1
Fairbanks, AK 99701
(907) 451-2820 Voice
(907) 451-5142 Fax
(907) 451-5095 TTY

Juneau Office

Alaska Department of Revenue
Permanent Fund Dividend Division
11th Floor, State Office Building
PO Box 110460
Juneau, AK 99811-0460
(907) 465-2326 Voice
(907) 465-3470 Fax
(907) 465-2868 TTY

Toll free number (800) 733-8813

Available year-round in Alaska

From out of state - October 1 through March 31

Dividend Fraud Hotline (907) 465-2654 or 269-0385

Functions

During 2000, the Permanent Fund Dividend Division was staffed by 100 positions comprised of 53 full-time, 4 seasonal and 43 temporary positions (primarily employed for data entry). The division is headquartered in Juneau and has offices in Anchorage and Fairbanks. The division's Fiscal Year 01 operating budget was \$5.0 million. The division was organized into three sections: *Operations, Review, and Appeals*.

OPERATIONS

Operations is responsible for receiving and processing dividend applications; processing dividend payments; and providing assistance to Alaskans who need help with their application or have questions regarding the dividend program.

Operations is organized into four units: *Document Processing and Image Control, Data Entry, Dividend Information Offices and Data Processing*.

Document Processing and Image Control is responsible for (1) receiving, preparing and scanning dividend applications for data entry and (2) processing applications that are incomplete or flagged by the division's computer system as requiring further attention. All applications and documentation are scanned into images. Employees throughout the division access the images for all functions, from data entry to helping applicants with questions concerning their application.

Document Processing and Image Control processes thousands of pieces of mail other than applications. Throughout the year, applicants submit documentation requested by the division to complete their application for processing.

Data Entry is responsible for data capturing applications and garnishment documents. Data Entry is also responsible for providing accounting support and collecting dividends from persons who were deemed ineligible after having been paid a dividend.

The division employed 38 temporary employees to data enter the 2000 dividend applications received during the filing season (January through March 2000).

Dividend Information Offices are responsible for providing assistance to applicants who need help with completing their application or assistance in responding to information requests by the division. Information offices are located in Anchorage, Fairbanks and Juneau.

Information offices provide assistance to applicants through personal, telephone, letter and e-mail contact. During 2000, the information offices assisted over 60,000 walk-ins and fielded over 98,000 telephone calls from applicants seeking assistance or requesting application forms. Information office staff also responded to about 23,300 e-mails from applicants seeking information or assistance.

Data Processing is responsible for writing and maintaining programs related to the division's databases and providing the division with data processing support. Data Processing is also responsible for supporting the division's data entry system and for ensuring that computer programs are in place to flag applications that are incomplete or need further processing.

Data processing is responsible for preparing files for dividend payment each October. The unit works with financial institutions to coordinate direct deposits to applicant accounts. The unit also works with other state agencies to coordinate printing and mailing of dividend checks.

REVIEW

Review is responsible for reviewing applications that have been flagged by the computer system for having a potential problem in one or more of the following areas:

- Establishing residency
- Breaking Alaska residency
- Unallowed absences
- Intent to remain in Alaska

Review Unit staff works with applicants to gather information needed to determine their eligibility under the dividend program. Some cases are resolved without contacting the applicant if the applicant submits sufficient information with the application.

For each applicant who is deemed ineligible, Review Unit staff issues a denial letter that outlines the reasons for the denial and informs the applicant of their appeal rights.

The unit is also responsible for criminal investigations and following up on fraud tips supplied by the public.

APPEALS

Appeals is responsible for conducting informal conferences for applicants who disagree with their dividend denial. The Appeals staff reviews each appeal and develops facts and information relating to matters in dispute by the applicant. Appeals officers issue written decisions to applicants upon conclusion of an informal conference. If the applicant disagrees with the informal conference decision, a formal hearing may be requested. An Appeals officer represents the division at formal hearings.

Beginning in 2001, the Review and Appeals Sections were combined. The newly formed Unit will be called the Dividend Enforcement Audit and Appeals Unit. The reorganization combines the investigations, review, audit, and appeal functions under one unit in order to maximize processing time.

Permanent Fund Dividend Division History

- 1976** Voters pass a constitutional amendment to establish the Permanent Fund (Alaska Constitution, Article IX, Section 15).
- 1980** First Permanent Fund dividend legislation enacted. The legislation established a program giving every adult Alaska resident \$50 for every year of residency since statehood in 1959 and also established a Dividend Fund. Payment of dividends were stayed under litigation (*Zobel v Williams*) challenging the constitutionality of the program.
- 1982** U.S Supreme Court ruled the 1980 legislation unconstitutional. In response to the litigation, the legislature passed legislation authorizing equal dividend payments to all six-month residents. The first dividend amount was \$1,000. First dividend warrants were printed and distributed June 14, 1982.
- 1983** Residency period defined as 6 months ending March 31. Filing due date established as June 30.
- 1985** Hold harmless program funding changed from General Fund to Permanent Fund Dividend Fund.
- 1988** *January 1988* - Permanent Fund Dividend Division (PFDD) established. Positions with PFD responsibilities in Administrative Services (20), Enforcement (23), and Public Services (14) transferred to the new PFDD. Enforcement and Public Services divisions eliminated.
57 full-time positions after transfer.
32 non-permanent positions.
- 1989** Legislature changed residency period from 6 months to 24 months. Individuals banned from assigning dividends (except to government agencies) by regulation. Felons not eligible for dividends. Individuals banned from assigning dividends (except to government agencies) by regulation. First year of Supplemental Schedule. Physical presence requirement established.
57 full-time positions.
54 non-permanent positions.
- 1990** Superior Court ruled 24-month residency requirement unconstitutional and changed the residency requirement to 12 months. Disclosure requirements for dividend warrants established.
59 full-time positions.
56 non-permanent positions.
- 1991** Checkoff program for Advance College Tuition started. Percent of dividend exempt from levy decreased from 50% to 45%. Fairbanks office closed in July 1991 (2 positions). One position each transferred to Anchorage and Juneau office. First batch receipt cards mailed.
58 full-time positions.
54 non-permanent positions.
- 1992** Individuals banned from assigning dividends (except to government agencies) by statute. Review Unit moved from Anchorage to Juneau.
58 full-time positions.
58 non-permanent positions.
- 1993** Direct deposit (full dividend) program established. Residency period changed to calendar year. Voter registration forms included with dividend application.
62 full-time positions.
62 non-permanent positions.
- 1994** Filing due date changed to March 31. Longevity Bonus Annuity program began. Legislature authorizes PFDD to charge fee for processing claims and assignments on dividends
61 full-time positions.
58 non-permanent positions.
- 1995** Longevity Bonus Annuity program repealed.
61 full-time positions.
63 non-permanent positions.
- 1996** Misdemeanants with two prior crimes not eligible for dividends.
59 full-time positions.
62 non-permanent positions.
- 1997** Fairbanks office re-opened February 1997 (2 positions).
59 full-time positions.
62 non-permanent positions.

Permanent Fund Dividend Division History

1998 Internet inquiry program implemented. All allowable absences defined in statutes (statutory provision for commissioner to define absences by regulation repealed). Spouses accompanying eligible residents authorized as allowable absence. Authority to file for estates (persons who die during filing period) established. Physical presence changed to 72 hours every two years (effective for 2000 dividend). Percent of dividend subject to levy for private judgments increased from 55% to 80%.

60 full-time positions.

62 non-permanent positions.

1999 Internet application implemented (applicants required to print and sign application). Direct deposit program expanded to include partial dividends. Document Processing Unit night shift (17 positions) eliminated. Emergency regulations detailing alien eligibility adopted. Relational database design begun.

57 full-time positions.

43 non-permanent positions.

2000 Online Internet application implemented March 2000 (applicants required to sign signature page only). Imaging system and new data entry system with 'key from image' implemented January 2000. First year that applications imaged. Fairbanks office moved to Cushman Street location on September 1. Dividend program assessment completed.

57 full-time positions.

43 non-permanent positions.

Application Filing Season

The dividend application filing season begins on January 2, the first day of the filing period. Within a couple of days, thousands of applications pour into the division by mail and hand delivery. Within the first week of the application period, the division typically receives around 90,000 applications. The weeks that follow are hectic and busy as the division data captures and processes the thousands of applications that are received throughout the season. After the end of the filing season, the division will have received over 610,000 applications.

In order to complete the tasks that come with the application season, the division employs 43 temporary employees. These employees start during the first part of January and continue their work through mid-May when the last of the applications are data captured and processed. A small number of the temporary employees are retained through July to process documentation submitted by applicants who filed incomplete applications.

This section includes data and information relating to applications received during the filing season and the remainder of the year (mostly late applications). Applicant demographics included in this section are compiled from 2000 PFD application data.

Application Detail

Adult Applications

Adult	419,292	
Office of Public Advocacy	566	
Application on Behalf of Another Adult	424	
Estate of Adult who Died During Filing Season	101	
Disabled Individual	91	
Sponsor Only ¹	76	
18-Year-Old Filers ²	33	
Total Adult Applications		420,583

Child Applications

Child	184,821	
Child in Custody of Health and Social Services	2,190	
Estate of Child who Died During Filing Season	2	
Total Child Applications		187,013

Total Applications

607,596

Number of on-line Internet applications filed: **8,973**

Number of first-time filers: **36,792**

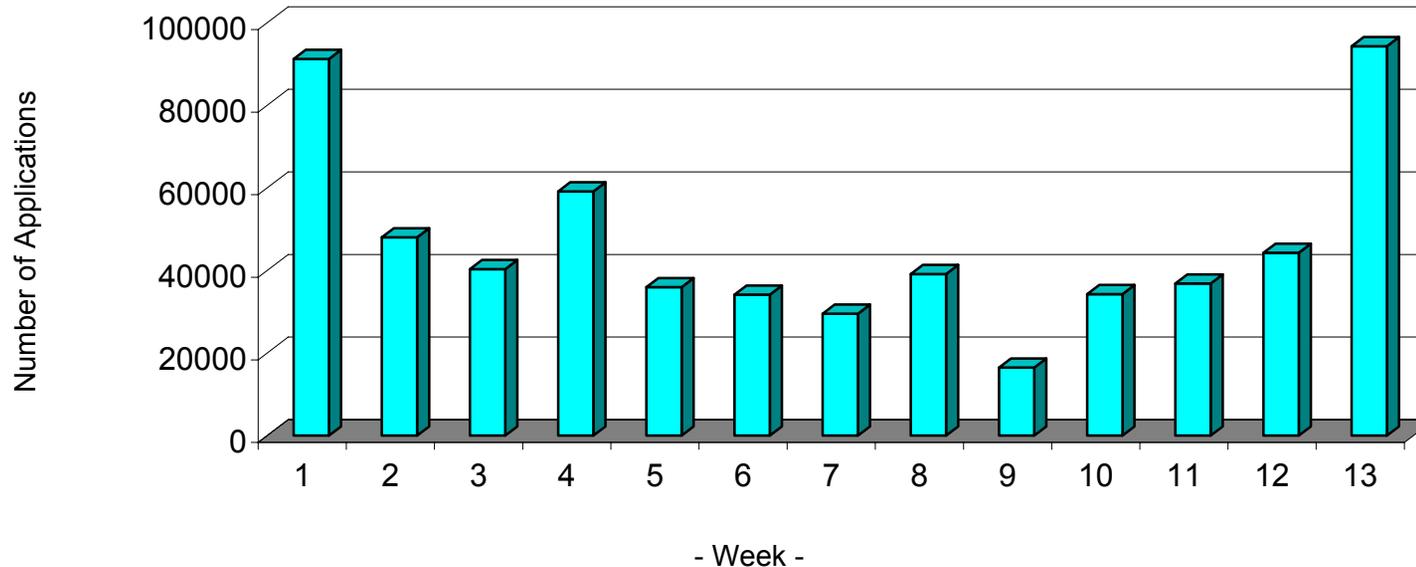
Number of Alaska newborns: **8,879**
(Born in qualifying year 1999)

Number of late applications: **3,982**
(Applications filed after March 31, 2000)

¹ Sponsor Only applications are filed by persons who do not apply for a dividend themselves but wish to sponsor and apply for a dividend for their child.

² Under regulation 15 AAC 23.133, 18-year-olds may apply for a prior year dividend that was not issued to them as a child. The 18-year-old must meet all eligibility requirements for the respective prior year and must file the application prior to his or her 19th birthday. This provision is also available to emancipated minors; however, their application must be filed within one year of their emancipation date.

Application Filing Activity



Week	Week Ending	Applications Received	% of Total
1	7-Jan-00	91,217	15.01%
2	14-Jan-00	48,007	7.90%
3	21-Jan-00	40,328	6.64%
4	28-Jan-00	59,137	9.73%
5	4-Feb-00	35,944	5.92%
6	11-Feb-00	34,121	5.62%
7	18-Feb-00	29,518	4.86%
8	25-Feb-00	39,124	6.44%
9	3-Mar-00	16,477	2.71%
10	10-Mar-00	34,252	5.64%
11	17-Mar-00	36,829	6.06%
12	24-Mar-00	44,261	7.28%
13	31-Mar-00	94,292	15.52%
April 1 - December 31		4,089	0.67%
Total Applications		607,596	100.00%

Number of application booklets printed: **390,000**

Printing cost of booklets: **\$109,714**
(30¢ per booklet)

Mailing cost of booklets: **\$60,715**
(14.8¢ per booklet bulk mail)
(\$1.01 per booklet first class mail)

Top 3 days applications received:
March 31: **52,801**
January 7: **45,734**
January 3: **43,599**

How Applicants Answered Application Questions

	Number Answered			% Total		
	Yes	No	Not Answered	Yes	No	Not Answered
Adult Applications (420,583 applications)						
Did you receive a 1999 dividend?	383,249	37,334	0	91.12%	8.88%	0.00%
Are you in Alaska today?	402,850	17,493	240	95.78%	4.16%	0.06%
During 1999, were you absent for more than 90 days?	28,082	392,233	268	6.68%	93.26%	0.06%
During 1999, were you absent for more than 180 days?	15,265	404,946	372	3.63%	96.28%	0.09%
Are you a United States citizen?	408,935	11,621	27	97.23%	2.76%	0.01%
During 1999, were you on active duty in the U.S. Armed Forces?	14,125	405,460	998	3.36%	96.40%	0.24%
Place 50% of your dividend in the Advance College Tuition program?	889	419,692	2	0.21%	99.79%	0.00%
Your dividend deposited directly into an Alaska bank account?	300,109	120,474	0	71.36%	28.64%	0.00%
Child Applications (187,013 applications)						
Are you the child's natural or adoptive parent?	186,340	406	267	99.64%	0.22%	0.14%
Did this child live with you for a majority of 1999?	185,172	1,546	295	99.02%	0.83%	0.15%
Did the child receive a 1999 dividend?	163,381	23,632	0	87.36%	12.64%	0.00%
During 1999, was the child absent for more than 90 days?	9,032	177,700	281	4.83%	95.02%	0.15%
During 1999, was the child absent for more than 180 days?	5,994	180,704	315	3.21%	96.63%	0.16%
Is the child a United States citizen?	185,294	1,708	11	99.08%	0.91%	0.01%
Place 50% of child's dividend in the Advanced College Tuition program?	3,375	183,466	172	1.81%	98.10%	0.09%
Child's dividend deposited directly into an Alaska bank account?	134,949	52,064	0	72.16%	27.84%	0.00%

Why Applicants Were Absent From the State

Dividend application forms ask applicants if they were absent from the state for more than 90 days and 180 days. Reasons why applicants were absent from the state are listed below.

Absence reason	Between 91 and 180 days			More than 180 days		
	Adult	Child	Total	Adult	Child	Total
☐ Accompanied an Alaska resident who was eligible for a PFD	898	1,555	2,453	2,311	4,702	7,013
☐ Enrolled as a full-time student	3,194	33	3,227	5,831	54	5,885
☐ Served on active duty in the U.S. Armed Forces	1,387	N/A	1,387	4,291	N/A	4,291
☐ Other reasons	2,098	541	2,639	1,410	598	2,008
☐ Was on vacation	5,023	530	5,553	1,169	184	1,353
☐ Sought employment out of the state	1,015	N/A	1,015	754	N/A	754
☐ Received continuous medical treatment	322	40	362	234	66	300
☐ Cared for a direct relative with a critical life-threatening illness	243	35	278	139	19	158
☐ Cared for a terminally ill direct relative	335	13	348	147	10	157
☐ Part of a legal custody agreement	N/A	155	155	N/A	105	105
☐ Settled the estate of a deceased direct relative	203	N/A	203	87	N/A	87
☐ Served as a member of Alaska's congressional delegation or staff	16	2	18	39	N/A	39
☐ Employed by the State of Alaska	30	N/A	30	18	N/A	18

☐ Allowable absence for determining divided eligibility.

N/A - Not applicable to application type.

Note: Applicants may claim more than one type of absence on their application.

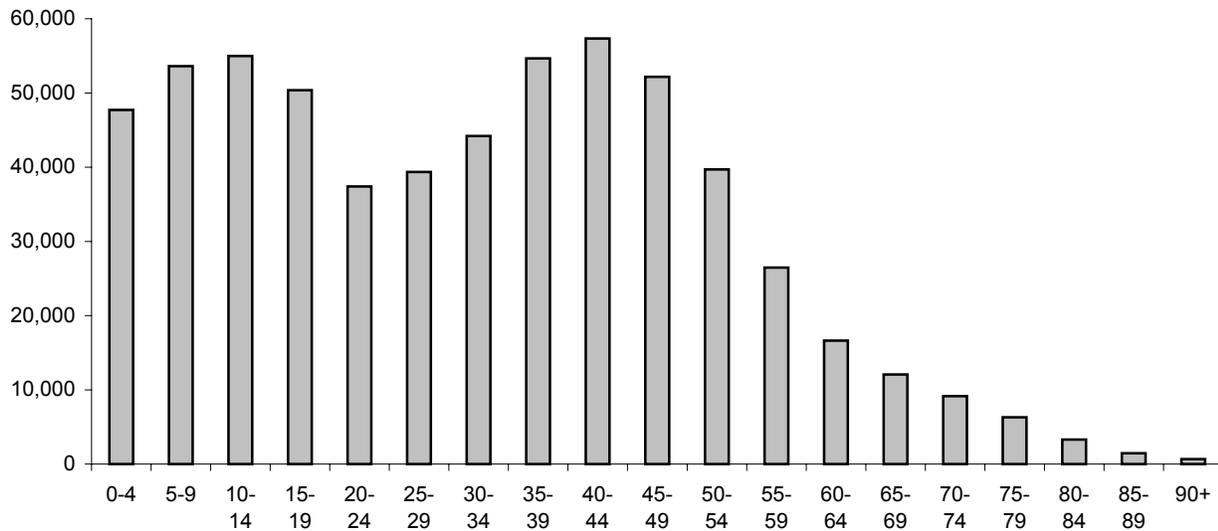
Applicant Birth State Data

State	Applicants	% Total	State	Applicants	% Total
Alabama	2,851	0.47%	Nevada	1,986	0.33%
Alaska	241,116	39.68%	New Hampshire	1,293	0.21%
Arizona	5,055	0.83%	New Jersey	3,883	0.64%
Arkansas	3,000	0.49%	New Mexico	3,421	0.56%
California	42,860	7.05%	New York	12,614	2.08%
Colorado	9,074	1.49%	North Carolina	4,223	0.70%
Connecticut	2,061	0.34%	North Dakota	3,722	0.61%
Delaware	502	0.08%	Ohio	8,446	1.39%
Florida	6,824	1.12%	Oklahoma	5,596	0.92%
Georgia	4,108	0.68%	Oregon	19,189	3.16%
Guam	257	0.04%	Pennsylvania	8,875	1.46%
Hawaii	3,327	0.55%	Puerto Rico	608	0.10%
Idaho	7,221	1.19%	Rhode Island	767	0.13%
Illinois	9,687	1.59%	South Carolina	2,152	0.35%
Indiana	4,370	0.72%	South Dakota	3,285	0.54%
Iowa	4,860	0.80%	Tennessee	2,689	0.44%
Kansas	4,389	0.72%	Texas	15,570	2.56%
Kentucky	2,292	0.38%	Utah	4,638	0.76%
Louisiana	3,979	0.65%	Vermont	881	0.14%
Maine	2,242	0.37%	Virginia	3,904	0.64%
Maryland	2,483	0.41%	Washington	33,599	5.53%
Massachusetts	5,012	0.82%	West Virginia	1,504	0.25%
Michigan	12,069	1.99%	Wisconsin	8,188	1.35%
Minnesota	12,735	2.10%	Wyoming	2,769	0.46%
Mississippi	2,123	0.35%	District of Columbia	1,219	0.20%
Missouri	5,177	0.85%	Total United States	566,223	93.23%
Montana	8,026	1.32%	Foreign Countries	41,373	6.77%
Nebraska	3,502	0.58%	Total All Applicants	607,596	100.00%

Top Ten Birth States

Alaska	241,116	39.68%	Minnesota	12,735	2.10%
California	42,860	7.05%	New York	12,614	2.08%
Washington	33,599	5.53%	Michigan	12,069	1.99%
Oregon	19,189	3.16%	Illinois	9,687	1.59%
Texas	15,570	2.56%	Colorado	9,074	1.49%
			Total Top Ten	408,513	67.24%

Applicant Demographics



Age	Applicants
0-4	47,727
5-9	53,602
10-14	54,974
15-19	50,365
20-24	37,405
25-29	39,367
30-34	44,206
35-39	54,663
40-44	57,346
45-49	52,166
50-54	39,707
55-59	26,478
60-64	16,637
65-69	12,069
70-74	9,152
75-79	6,304
80-84	3,301
85-89	1,464
90-99	644
100+	19
Total	607,596

Gender	Applicants	%
Male	312,385	51.41%
Female	295,211	48.59%
Total	607,596	100.00%

Adult applicants: **420,583**
 Child applicants (< 18 years old): **187,013**

Median Age: **31.5 years old**

Oldest applicant on file: **107 years old**

Most Common Names on File

Male
 Michael
 John
 James
 Robert
 David

Female
 Mary
 Jennifer
 Linda
 Patricia
 Susan

Last Name
 Johnson
 Smith
 Williams
 Jones
 Brown

Age demographics are based on applicants' age at the end of the qualifying year (1999) for the 2000 dividend.

Applicant Mailing Address by City

Zip Code	Municipality	Application Type		Total	% of Total Applications
		Adult	Child		
Anchorage					
99501	Anchorage	8,969	2,249	11,218	1.85%
99502	Anchorage	11,013	4,770	15,783	2.60%
99503	Anchorage	9,107	2,892	11,999	1.97%
99504	Anchorage	21,924	9,361	31,285	5.15%
99505	Fort Richardson	1,306	1,012	2,318	0.38%
99506	Elmendorf Air Force Base	2,429	1,949	4,378	0.72%
99507	Anchorage	15,917	7,228	23,145	3.81%
99508	Anchorage	18,433	7,706	26,139	4.30%
99509	Anchorage	2,582	727	3,309	0.54%
99510	Anchorage	2,138	439	2,577	0.42%
99511	Anchorage	2,950	889	3,839	0.63%
99513	Anchorage	8	0	8	0.00%
99514	Anchorage	2,308	1,167	3,475	0.57%
99515	Anchorage	13,102	5,720	18,822	3.10%
99516	Anchorage	12,947	5,623	18,570	3.06%
99517	Anchorage	9,786	3,448	13,234	2.18%
99518	Anchorage	5,624	1,992	7,616	1.25%
99519	Anchorage	687	224	911	0.15%
99520	Anchorage	1,951	845	2,796	0.46%
99521	Anchorage	1,750	723	2,473	0.41%
99522	Anchorage	1,700	583	2,283	0.38%
99523	Anchorage	2,305	820	3,125	0.51%
99524	Anchorage	2,445	645	3,090	0.51%
Total Anchorage		151,381	61,012	212,393	34.96%
Fairbanks North Star Borough					
99701	Fairbanks	9,068	3,634	12,702	2.09%
99702	Eielson Air Force Base	1,910	1,552	3,462	0.57%
99703	Fort Wainwright	1,891	1,631	3,522	0.58%
99704	Clear	113	28	141	0.02%
99705	North Pole	9,145	4,241	13,386	2.20%
99706	Fairbanks	1,378	417	1,795	0.30%
99707	Fairbanks	4,814	1,647	6,461	1.06%
99708	Fairbanks	5,839	1,877	7,716	1.27%
99709	Fairbanks	9,929	3,997	13,926	2.29%
99710	Fairbanks	1,121	425	1,546	0.25%
99711	Fairbanks	1,117	458	1,575	0.26%
99712	Fairbanks	4,129	1,875	6,004	0.99%
99714	Salcha	605	223	828	0.14%
99716	Two Rivers	279	111	390	0.06%
99775	Fairbanks	425	102	527	0.09%
Total Fairbanks North Star Borough		51,763	22,218	73,981	12.18%
Juneau					
99801	Juneau	12,719	5,175	17,894	2.95%
99802	Juneau	2,941	823	3,764	0.62%
99803	Juneau	3,318	1,179	4,497	0.74%
99821	Juneau (Auke Bay)	1,167	282	1,449	0.24%
99824	Juneau (Douglas)	1,344	427	1,771	0.29%
Total Juneau		21,489	7,886	29,375	4.83%

Applicant Mailing Address by City

Zip Code	Municipality	Application Type		Total	% of Total Applications
		Adult	Child		
Other Municipalities					
99546	Adak	113	42	155	0.03%
99551	Akiachak	326	249	575	0.09%
99552	Akiak	173	137	310	0.05%
99553	Akutan	88	25	113	0.02%
99554	Alakanuk	362	313	675	0.11%
99555	Aleknagik	91	53	144	0.02%
99695	Alexander Creek	15	3	18	0.00%
99720	Allakaket	125	75	200	0.03%
99786	Ambler	174	136	310	0.05%
99721	Anaktuvuk Pass	173	111	284	0.05%
99556	Anchor Point/Nikolaevsk	1,562	643	2,205	0.36%
99744	Anderson	192	75	267	0.04%
99820	Angoon	390	193	583	0.10%
99557	Aniak/Stony River	487	283	770	0.13%
99558	Anvik	60	42	102	0.02%
99722	Arctic Village	95	61	156	0.03%
99547	Atka	55	25	80	0.01%
99791	Atqasuk	142	104	246	0.04%
99723	Barrow	2,686	1,561	4,247	0.70%
99724	Beaver	57	33	90	0.01%
99559	Bethel/Amautluak	4,003	2,463	6,466	1.06%
99726	Bettles Field	45	17	62	0.01%
99652	Big Lake	1,985	828	2,813	0.46%
99785	Brevig Mission	140	132	272	0.04%
99727	Buckland	195	210	405	0.07%
99729	Cantwell	200	48	248	0.04%
99730	Central	125	31	156	0.03%
99788	Chalkyitsik	63	30	93	0.02%
99561	Chefornak	206	189	395	0.07%
99563	Chevak	368	417	785	0.13%
99732	Chicken	17	5	22	0.00%
99564	Chignik	61	19	80	0.01%
99565	Chignik Lagoon	71	34	105	0.02%
99548	Chignik Lake	85	59	144	0.02%
99566	Chitina	121	51	172	0.03%
99567	Chugiak	5,349	2,335	7,684	1.26%
99733	Circle	75	31	106	0.02%
99568	Clam Gulch	223	93	316	0.05%
99569	Clarks Point	49	28	77	0.01%
99918	Coffman Cove	143	41	184	0.03%
99571	Cold Bay	117	38	155	0.03%
99572	Cooper Landing	299	67	366	0.06%
99573	Copper Center	826	367	1,193	0.20%
99574	Cordova	1,813	643	2,456	0.40%
99921	Craig	1,342	607	1,949	0.32%
99575	Crooked Creek	73	57	130	0.02%
99736	Deering	86	59	145	0.02%
99737	Delta Junction/Ft. Greely	2,565	1,211	3,776	0.62%
99755	Denali National Park	181	23	204	0.03%
99576	Dillingham/Koliganek	1,784	966	2,750	0.45%

Applicant Mailing Address by City

Zip Code	Municipality	Application Type		Total	% of Total Applications
		Adult	Child		
99738	Eagle	189	64	253	0.04%
99577	Eagle River	14,574	6,595	21,169	3.48%
99917	Edna Bay	31	12	43	0.01%
99578	Eek	168	121	289	0.05%
99579	Egegik	81	39	120	0.02%
99580	Ekwok	72	58	130	0.02%
99825	Elfin Cove	44	8	52	0.01%
99739	Elim	180	133	313	0.05%
99581	Emmonak	428	342	770	0.13%
99725	Ester	570	205	775	0.13%
99583	False Pass	41	19	60	0.01%
99584	Flat	4	1	5	0.00%
99740	Fort Yukon	441	206	647	0.11%
99586	Gakona/Slana	408	110	518	0.09%
99741	Galena	376	202	578	0.10%
99742	Gambell	366	265	631	0.10%
99587	Girdwood	1,323	310	1,633	0.27%
99588	Glennallen	929	398	1,327	0.22%
99589	Goodnews Bay	150	93	243	0.04%
99590	Grayling	109	81	190	0.03%
99826	Gustavus	315	104	419	0.07%
99827	Haines	1,876	616	2,492	0.41%
99743	Healy	660	272	932	0.15%
99950	Hollis	193	67	260	0.04%
99602	Holy Cross	143	101	244	0.04%
99603	Homer	6,188	2,691	8,879	1.46%
99829	Hoonah	740	297	1,037	0.17%
99604	Hooper Bay	500	541	1,041	0.17%
99605	Hope	127	30	157	0.03%
99694	Houston	364	134	498	0.08%
99745	Hughes	42	21	63	0.01%
99746	Huslia	167	124	291	0.05%
99922	Hydaburg	251	140	391	0.06%
99923	Hyder	79	18	97	0.02%
99606	Iliamna	196	111	307	0.05%
99540	Indian	169	45	214	0.04%
99830	Kake	500	230	730	0.12%
99747	Kaktovik	155	93	248	0.04%
99607	Kalskag	107	94	201	0.03%
99748	Kaltag	158	90	248	0.04%
99608	Karluk	25	15	40	0.01%
99924	Kasaan	19	8	27	0.00%
99609	Kasigluk	295	243	538	0.09%
99610	Kasilof	1,387	580	1,967	0.32%
99611	Kenai	7,633	3,440	11,073	1.82%
99901	Ketchikan	8,676	3,184	11,860	1.95%
99749	Kiana	221	171	392	0.06%
99612	King Cove	334	164	498	0.08%
99613	King Salmon	438	186	624	0.10%
99614	Kipnuk	334	297	631	0.10%
99750	Kivalina	199	167	366	0.06%

Applicant Mailing Address by City

Zip Code	Municipality	Application Type			% of Total Applications
		Adult	Child	Total	
99925	Klawok	557	230	787	0.13%
99751	Kobuk	60	57	117	0.02%
99615	Kodiak	8,026	3,750	11,776	1.94%
99697	Kodiak	26	11	37	0.01%
99619	Kodiak (USCG Base)	15	0	15	0.00%
99606	Kokhanok	94	62	156	0.03%
99620	Kotlik	293	288	581	0.10%
99752	Kotzebue	1,834	1,187	3,021	0.50%
99753	Koyuk	156	131	287	0.05%
99754	Koyukuk	62	32	94	0.02%
99621	Kwethluk	390	336	726	0.12%
99622	Kwigillingok	198	140	338	0.06%
99757	Lake Minchumina	25	6	31	0.01%
99624	Larsen Bay	79	40	119	0.02%
99625	Levelock	75	42	117	0.02%
99626	Lower Kalskag	167	134	301	0.05%
99756	Manley Hot Springs	89	20	109	0.02%
99628	Manokotak	230	184	414	0.07%
99585	Marshall	205	153	358	0.06%
99627	McGrath	319	166	485	0.08%
99630	Mekoryuk	145	63	208	0.03%
99926	Metlakatla	973	484	1,457	0.24%
99903	Meyers Chuck	29	2	31	0.01%
99758	Minto	164	100	264	0.04%
99631	Moose Pass	170	69	239	0.04%
99632	Mountain Village	435	354	789	0.13%
99633	Naknek	366	176	542	0.09%
99634	Napakiaik	202	151	353	0.06%
99695	Nelson Lagoon	55	19	74	0.01%
99760	Nenana	584	213	797	0.13%
99636	New Stuyahok	265	211	476	0.08%
99690	Nightmute	113	88	201	0.03%
99635	Nikiski	1,634	772	2,406	0.40%
99691	Nikolai	71	28	99	0.02%
99638	Nikolski	20	12	32	0.01%
99639	Ninilchik	804	250	1,054	0.17%
99761	Noatak	246	196	442	0.07%
99762	Nome	2,411	1,242	3,653	0.60%
99640	Nondalton	139	87	226	0.04%
99763	Noorvik	341	308	649	0.11%
99764	Northway	220	106	326	0.05%
99789	Nuiqsut	225	193	418	0.07%
99765	Nulato	215	141	356	0.06%
99641	Nunapitchuk	264	207	471	0.08%
99643	Old Harbor	173	98	271	0.04%
99644	Ouzinkie	166	89	255	0.04%
99645	Palmer	12,416	5,687	18,103	2.98%
99647	Pedro Bay	34	21	55	0.01%
99832	Pelican	135	34	169	0.03%
99648	Perryville	67	43	110	0.02%
99833	Petersburg	2,398	930	3,328	0.55%

Applicant Mailing Address by City

Zip Code	Municipality	Application Type		Total	% of Total Applications
		Adult	Child		
99649	Pilot Point	58	43	101	0.02%
99650	Pilot Station	280	279	559	0.09%
99651	Platinum	30	9	39	0.01%
99927	Point Baker	65	28	93	0.02%
99766	Point Hope	441	341	782	0.13%
99759	Point Lay	112	103	215	0.04%
99836	Port Alexander	61	26	87	0.01%
99653	Port Alsworth	76	38	114	0.02%
99549	Port Heiden	68	50	118	0.02%
99550	Port Lions	187	82	269	0.04%
99734	Prudhoe Bay	25	0	25	0.00%
99655	Quinhagak	338	229	567	0.09%
99767	Rampart	39	20	59	0.01%
99656	Red Devil	34	17	51	0.01%
99768	Ruby	129	72	201	0.03%
99657	Russian Mission	167	152	319	0.05%
99591	Saint George Island	94	51	145	0.02%
99658	Saint Marys	352	272	624	0.10%
99659	Saint Michael	197	172	369	0.06%
99660	Saint Paul Island	345	159	504	0.08%
99661	Sand Point	426	176	602	0.10%
99769	Savoonga	371	276	647	0.11%
99662	Scammon Bay	212	242	454	0.07%
99770	Selawik	403	351	754	0.12%
99663	Seldovia	368	117	485	0.08%
99664	Seward	2,999	1,071	4,070	0.67%
99665	Shageluk	81	47	128	0.02%
99771	Shaktoolik	139	88	227	0.04%
99666	Sheldon Point/Nunam Iqua	94	96	190	0.03%
99772	Shishmaref	314	239	553	0.09%
99773	Shungnak	128	127	255	0.04%
99835	Sitka	5,886	2,161	8,047	1.32%
99840	Skagway	675	179	854	0.14%
99667	Skwentna	76	25	101	0.02%
99668	Sleetmute	75	34	109	0.02%
99669	Soldotna	8,828	3,655	12,483	2.05%
99670	South Naknek	102	42	144	0.02%
99671	Stebbins	279	278	557	0.09%
99672	Sterling/Diomedede	1,940	862	2,802	0.46%
99774	Stevens Village	65	30	95	0.02%
99674	Sutton	672	264	936	0.15%
99675	Takotna	31	20	51	0.01%
99676	Talkeetna	995	307	1,302	0.21%
99776	Tanacross	62	27	89	0.01%
99777	Tanana	217	103	320	0.05%
99677	Tatitlek	61	37	98	0.02%
99778	Teller	153	110	263	0.04%
99841	Tenakee Springs	95	12	107	0.02%
99779	Tetlin	57	18	75	0.01%
99919	Thorne Bay	417	167	584	0.10%
99678	Togiak	461	368	829	0.14%

Applicant Mailing Address by City

Zip Code	Municipality	Application Type		Total	% of Total Applications
		Adult	Child		
99780	Tok	1,107	485	1,592	0.26%
99637	Toksook Bay	298	258	556	0.09%
99683	Trapper Creek	423	117	540	0.09%
99679	Tuluksak	229	194	423	0.07%
99680	Tuntutuliak	209	158	367	0.06%
99681	Tununak	180	151	331	0.05%
99682	Tyonek	128	69	197	0.03%
99684	Unalakeet	483	293	776	0.13%
99685	Unalaska/Dutch Harbor	671	264	935	0.15%
99692	Unalaska/Dutch Harbor	982	261	1,243	0.20%
99686	Valdez	2,852	1,154	4,006	0.66%
99781	Venetie	159	74	233	0.04%
99782	Wainwright	326	215	541	0.09%
99783	Wales	86	60	146	0.02%
99928	Ward Cove	1,144	490	1,634	0.27%
99654	Wasilla	9,362	4,633	13,995	2.30%
99687	Wasilla	11,732	5,536	17,268	2.84%
99784	White Mountain	119	81	200	0.03%
99693	Whittier	188	45	233	0.04%
99688	Willow	1,496	547	2,043	0.34%
99790	Wiseman	11	7	18	0.00%
99929	Wrangell	1,761	656	2,417	0.40%
99689	Yakutat	487	211	698	0.11%
Total Other Municipalities		185,544	87,773	273,317	44.98%
Office of Public Advocacy¹		566	0	566	0.09%
Health and Social Services¹		0	2,190	2,190	0.36%
Total All Alaska Municipalities		410,743	181,079	591,822	97.40%
West Coast states					
Washington		988	597	1,585	0.26%
Oregon		441	192	633	0.10%
California		818	481	1,299	0.21%
Total West Coast States		2,247	1,270	3,517	0.58%
Other States		7,593	4,664	12,257	2.02%
Total All Applicants		420,583	187,013	607,596	100.00%

¹Applicants reside around the state, however applications are submitted by the respective agency with the agency's address (Health and Social Services are filed with a Juneau address and Office of Public Advocacy are filed with an Anchorage address).

Dividend Payment Season

The dividend payment season begins well before the first dividend payments are paid to applicants in October. The payment season actually begins in August when the division starts to coordinate direct deposit transactions with banks and financial institutions participating in the direct deposit program.

In September, the division begins the task of calculating the dividend amount that will be announced by the Commissioner of Revenue later in the month. Because there are still applications pending review or completion, the division estimates the total number of applicants who will ultimately qualify for a dividend and takes other factors into consideration when calculating the dividend. The dividend calculation is included in the executive summary section of this report.

Immediately following the dividend announcement by the commissioner, the division compiles application data to go to financial institutions (for direct deposit) and the state Department of Administration (for direct deposit advices and dividend checks). Processing begins before the first payment date in October to allow ample time for printing and mailing the large volume of dividend advices and warrants. Direct deposit advices are printed first so that all direct deposit recipients receive notification prior to the date they are paid in early October. Checks are mailed to eligible applicants in mid-October.

This section includes data and information related to the payment of dividends in 2000. In addition to payment of 2000 dividends, the division paid prior year dividends in 2000 due primarily to clearance of an inventory of 1999 applications resolved through review and appeals. Some prior year dividend were also paid from applications filed by individuals who turned 18 years old and did not receive a dividend during the prior year.

2000 Dividend Payment Activity

	Applicants	% Total
2000 Dividends Paid		
Paid by Direct Deposit		
<i>Full Direct Deposit</i>	376,395	
<i>Partial Direct Deposit</i> ¹	<u>13,917</u>	
Total Paid by Direct Deposit	390,312	67.40%
Paid by Warrant		
<i>Full Payment</i>	147,864	
<i>Partial Payment</i> ¹	<u>19,829</u>	
Total Paid by Warrant	167,693	28.95%
Fully Garnisheed or Assigned ²	<u>21,171</u>	<u>3.66%</u>
Total 2000 Dividends Paid	<u>579,176</u>	<u>100.00%</u>

¹ Applicants receive a partial direct deposit or payment when their dividend is garnisheed and the amount of garnishment is less than the dividend amount.

² Applicants may assign 100% of their dividend, but only to federal, state or municipal agencies.

Direct deposit date: **October 4, 2000**
 First batch of warrants issued: **October 5, 2000**

Number of warrants distributed within the first week of payment:
154,628 (92.2% of all warrants)

Number of warrants cancelled (undeliverable): **1,826**

Number of warrants stop payment requested: **657**

Prior Year Dividend Payment Activity
(1999 and Prior Year Dividends Issued in Calendar Year 2000)

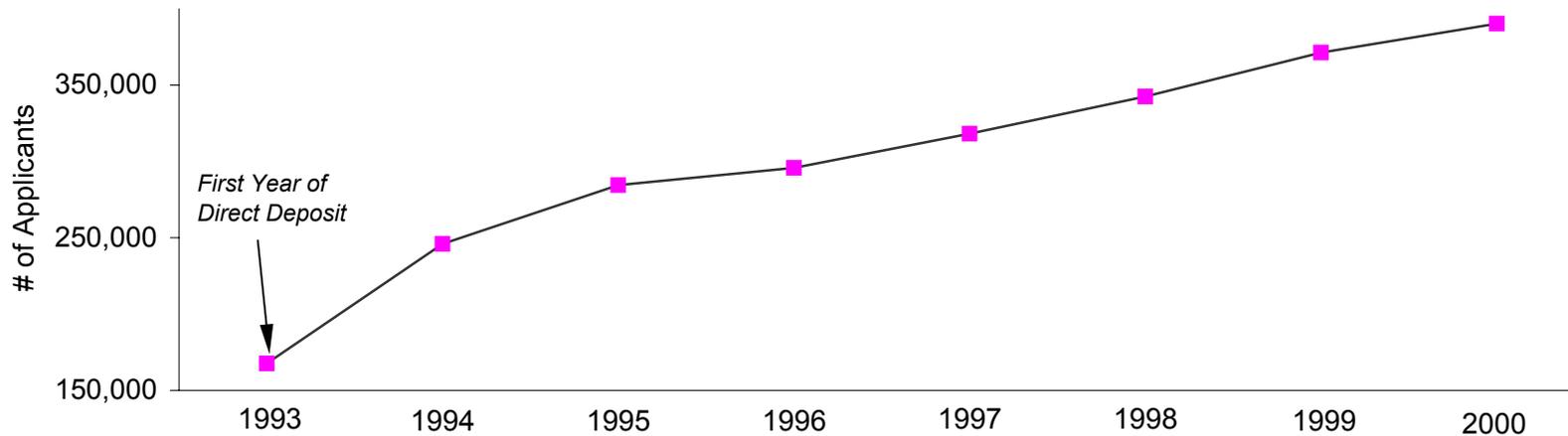
Dividend Year	# of Warrants	Dividend Amount	Total
1999	3,236	1,963.86	\$ 6,355,050.96
1998	153	1,540.88	235,754.64
1997	61	1,296.54	79,088.94
1996	45	1,130.68	50,880.60
1995	26	990.30	25,747.80
1994	22	983.90	21,645.80
1993	15	949.46	14,241.90
1992	11	915.84	10,074.24
1991	12	931.34	11,176.08
1990	10	952.63	9,526.30
1989	12	873.16	10,477.92
1988	15	826.93	12,403.95
1987	10	708.19	7,081.90
1986	6	556.26	3,337.56
1985	8	404.00	3,232.00
1984	11	331.29	3,644.19
1983	8	386.15	3,089.20
1982	7	1,000.00	7,000.00
Total	<u>3,668</u>		<u>\$ 508,403.02</u>

The division issues dividends for prior years for two primary reasons:

1. Most 1999 dividends issued in 2000 resulted from resolution of applications in review or appeal at the close of 1999.
2. Prior year 18-year-old filers. Alaska Statute 43.23.055 authorizes individuals who hadn't received a dividend during their minority to apply for that dividend when they turn 18 or become emancipated. These applicants must meet eligibility requirements and apply for the prior year dividend within one year of their 18th birthday or date of legal emancipation, whichever comes first.

Other reasons: Disabled adults and estates have an extended filing date of one year later than other applicants.

Direct Deposit Data by Dividend Year



Number of Applicants			Dividend Amount	Amount of Direct Deposit	Participating Institutions	Percentage		
Year	Total	Requested Deposit				Qualified for Deposit ²	Requested	Qualified
1993	549,021	205,895	167,618	\$949.46	\$159,146,586.28	23	37.50%	30.53%
1994	557,755	285,132	245,911	\$983.90	\$241,951,832.90	26	51.12%	44.09%
1995	562,891	332,224	284,466	\$990.30	\$281,706,679.80	28	59.02%	50.54%
1996	564,226	345,929	295,803	\$1,130.68	\$334,458,536.04	43	61.31%	52.43%
1997	572,993	367,693	318,160	\$1,296.54	\$412,507,166.40	38	64.17%	55.53%
1998	581,746	389,310	342,531	\$1,540.88	\$527,799,167.28	34	66.92%	58.88%
1999 ¹	589,675	407,508	371,262	\$1,769.84	\$649,647,524.81	34	69.11%	62.96%
2000	607,596	443,713	390,312	\$1,963.86	\$755,128,494.87	33	73.03%	64.24%
Total	4,585,903	2,777,404	2,416,063	\$10,625.46	\$3,362,345,988.38		60.56%	52.68%

Note 1: Beginning 1999, Permanent Fund Dividend Division implemented partial direct deposit. For 1993 through 1998, applicants qualified for direct deposit only if they received the full dividend amount.

Note 2: Applicants may not qualify for direct deposit because their bank account was closed or their direct deposit information was incomplete. (For 1993 through 1998, applicants did not qualify for direct deposit if they were garnisheed).

Direct Deposit Summary

<u>Institution</u>	<u># Deposits</u>	<u>Amount of Deposits</u>	<u>% Total Amount</u>
1 Alaska USA FCU	123,231	\$238,393,871.24	31.57%
2 National Bank of Alaska	88,058	170,222,641.39	22.54%
3 First National Bank of Anchorage	44,153	85,528,764.25	11.33%
4 Credit Union 1	26,451	51,148,042.46	6.77%
5 Denali Alaskan FCU	19,867	38,336,378.84	5.08%
6 Matanuska Valley FCU	16,034	31,031,931.79	4.11%
7 Key Bank of Alaska	14,202	27,521,224.78	3.64%
8 Northrim Bank	9,058	17,466,565.79	2.31%
9 Alaska State Employees FCU	6,941	13,401,240.70	1.77%
10 Northern Schools FCU	6,369	12,337,385.43	1.63%
11 First Bank	5,662	10,976,461.81 #	1.45%
12 Alaska Pacific Bank	4,393	8,529,267.26 #	1.13%
13 Denali State Bank	3,718	7,190,448.02 #	0.95%
14 Mt. McKinley Mutual Savings Bank	3,592	6,944,336.70 #	0.92%
15 Fort Wainwright FCU	3,422	6,660,199.25 #	0.88%
16 North Country FCU	2,793	5,363,861.79 #	0.71%
17 Tongass FCU	2,223	4,310,110.73 #	0.57%
18 Atlantic FCU	2,151	4,209,444.49 #	0.56%
19 First Interstate Bank of Alaska	1,466	2,865,166.13 #	0.38%
20 Northern Skies FCU	1,347	2,588,493.60 #	0.34%
21 Charles Schwab	1,204	2,358,011.76 #	0.31%
22 ALPS FCU	878	1,709,202.48 #	0.23%
23 Alaska District Engineers FCU	638	1,243,253.27 #	0.16%
24 Alaska Airlines Employees FCU	628	1,219,021.25 #	0.16%
25 Merrill Lynch	517	1,011,571.32 #	0.13%
26 Morgan Stanley Dean Witter	510	999,073.20 #	0.13%
27 Salomon Smith Barney	420	817,881.00 #	0.11%
28 City of Fairbanks FCU	127	239,113.24 #	0.03%
29 First Union Securities (EVEREN)	115	225,843.90 #	0.03%
30 Edward Jones Investments	86	166,530.10 #	0.02%
31 AAL Capital Management	32	62,843.52 #	0.01%
32 Paine Webber	26	50,313.38 #	0.01%
Total All Institutions	390,312	\$755,128,494.87	100.00%

Note: Wedbush Morgan Securities had 53 direct deposit requests but all were rejected in the August 2000 direct deposit testing process.

FCU = Federal Credit Union

376,395 or 96.4% of direct deposits were for the full dividend amount (\$1,963.86).
The remainder (13,917) of direct deposits were for partial dividend amounts resulting from garnishments against the applicant's dividend.

Dividend Garnishments Summary

Under state statutes, up to 80% of a dividend may be garnisheed except that a governmental agency may garnishee up to 100% of a dividend. Any amount in excess of the total amount garnisheed is paid to the applicant.

<i>(Sorted by Amount Paid)</i> Top Ten Garnishors	Garnishment Requests					Primary reason
	Submitted		Paid		Average	
	# Records	Amount	# Records	Amount		
Child Support Enforcement Division	12,781	\$70,368,538.25	10,846	\$16,525,761.71	\$1,523.67	Delinquent child support payments
Postsecondary Education	8,988	52,941,471.71	7,117	12,274,053.95	1,724.61	Delinquent state student loan payments
Alaska Clerk of the Court	17,377	101,279,277.54	9,155	10,230,235.97	1,117.45	Small claims, debts and restitution
Internal Revenue Service	10,972	43,283,574.35	8,001	9,922,816.08	1,240.20	Delinquent federal income tax liabilities
Department of Law	38,551	10,513,815.80	19,437	3,453,820.53	177.69	Fines, attorney fees, prison costs
Municipality of Anchorage	51,497	8,888,983.09	23,470	3,037,875.95	129.44	Fines, delinquent taxes, attorney fees
U.S. Bankruptcy Court	229	652,530.18	203	395,604.38	1,948.79	Bankruptcy estate liabilities
Department of Health and Social Services	534	741,298.06	279	180,079.54	645.45	Public assistance fraud repayments
City and Borough of Juneau	945	444,760.34	396	118,511.63	299.27	Fines, delinquent taxes, attorney fees
Department of Revenue	183	251,245.71	106	112,544.36	1,061.74	Delinquent taxes and repayment of PFDs
Total of Top Ten Garnishors	142,057	\$289,365,495.03	79,010	\$56,251,304.10	\$711.95	
Total of Other Garnishors	1,397	\$3,558,066.47	809	\$358,886.60	\$443.62	Various
Total of All Garnishors	143,454	\$292,923,561.50	79,819	\$56,610,190.70	\$709.23	

Dividend Assignments Summary

State statutes permit applicants to assign their dividend to a government agency or regional housing authority created under Alaska Statute 18.55.996. Any amount in excess of liability due the assigned agency is paid to the applicant.

Assignment Requests

Top Ten Assignees	Submitted		Paid			Primary reason
	# Records	Amount	# Records	Amount	Average	
Clerk of the Court	1,024	\$1,465,231.41	726	\$860,866.09	\$1,185.77	Restitution, fines
Office of Alcoholism and Drug Abuse	1,106	1,479,170.26	531	584,517.98	1,100.79	Cost of rehabilitation
AVCP ¹ Housing Authority	309	502,863.95	287	444,304.70	1,548.10	Mortgage payments
State Division of Investments	527	447,578.87	483	408,712.77	846.20	Bristol Bay disaster loan payments
Postsecondary Education	251	485,502.91	202	376,745.33	1,865.08	State student loan payments
Tlingit-Haida Regional Housing	232	371,536.26	214	335,433.27	1,567.45	Mortgage payments
Department of Health and Social Services	260	454,631.34	204	332,556.97	1,630.18	Restitution to crime victims, fines
Kodiak Island Housing	129	239,956.87	121	219,016.58	1,810.05	Mortgage payments
Bering Straits Regional Housing	138	209,659.83	127	190,559.19	1,500.47	Mortgage payments
Department of Labor	272	341,498.50	176	190,465.53	1,082.19	Delinquent unemployment tax liabilities
Total of Top Ten Assignees	4,248	\$5,997,630.20	3,071	\$3,943,178.41	\$1,284.00	
Total of Other Assignees	1,135	\$1,592,111.12	1,064	\$1,281,018.76	\$1,203.97	Various
Total of All Assignees	5,383	\$7,589,741.32	4,135	\$5,224,197.17	\$1,263.41	

¹ Association of Village Council Presidents

Advance College Tuition Contributions

Year	# Applicants ACT Deduction	Total Contributions
1991	5,018	\$ 2,329,943.62
1992	5,490	2,507,537.40
1993	5,925	2,806,199.41
1994	5,905	2,897,904.88
1995	5,405	2,670,684.24
1996	4,945	2,790,779.51
1997	4,426	2,861,877.87
1998	3,468	2,655,048.28
1999	3,663	3,225,384.06
2000	<u>3,766</u>	<u>3,681,902.17</u>
Total	<u>48,011</u>	<u>\$ 28,427,261.44</u>

Legislation establishing the Alaska Education Trust Fund (AS 14.40.807) and authorizing an allowance for applicants to contribute 50% of their dividend to the fund was passed in 1990. The name of the fund was changed in 1991 to the Advance College Tuition (ACT) Payment Fund. The ACT checkoff first appeared on 1991 dividend applications because the legislation did not take effect until after the 1990 dividend application filing period.

Dividend Information Offices

The division's dividend information offices perform crucial services for applicants who need assistance with their applications or have questions regarding the dividend program. Information offices are located in Anchorage, Fairbanks and Juneau. The offices help tens of thousands of Alaskans through walk-in, telephone and e-mail contact.

Peak seasons for the information offices are beginning of January through March (filing season) and September through October (dividend payment season).

In January through March, the offices receive thousands of applications from walk-ins. Employees assist applicants with questions they have about completing applications and gives them information about the dividend program. The highest volume of filing occurs the first two weeks of the January and last two weeks of March.

In September through October, employees field inquiries from applicants who want to make sure they are on file and accepted for dividend payment, and those who have questions regarding their dividend, particularly those who are garnisheed and have not received their dividend.

Although activities peak during these times of year, employees still receive thousands of contacts in the off-season. Contacts during the off-season are primarily from applicants who are completing their application because they submitted an incomplete application; either they didn't answer questions, failed to include requested information, or did not include sufficient documentation with their original application.

This section includes data and information related to telephone and counter activities for 2000 and a comparison to 1999 activities.

Dividend Information Office Activity Summary

	Information Office			<i>Total</i>
	<i>Anchorage</i>	<i>Juneau</i>	<i>Fairbanks</i>	
Telephone Calls	52,257	37,445	7,833	97,535
Counter Contacts				
Individuals assisted	44,558	6,339	9,233	60,130
Applications received	32,633	6,864	6,810	46,307
Documents Worked				
Changes of address	13,835	6,388	1,806	22,029
Requests for additional information	10,925	3,182	1,457	15,564
Direct deposit withdrawals/changes	6,811	5,337	2,390	14,538
Requests to stop payment of warrant	0	689	0	689
Total Documents Worked	31,571	15,596	5,653	52,820
Correspondence				
E-mail responses	109	182	23,014	23,305
Written responses to applicant letters	1,994	1,635	373	4,002
Dividend income verifications ¹	525	2,231	758	3,514
Telephone responses to applicant letters	575	285	261	1,121
Total Correspondence	3,203	4,333	24,406	31,942

Number of toll free (1-800) calls received: 131,609 <i>(includes calls made outside of business hours to message service)</i>

Number of times applicants checked their application status on the Internet: 371,248

¹Dividend income verifications are requests from agencies, i.e. Alaska Housing Finance Corporation (low-income housing), for confirmation that the applicant received a dividend. The verifications are used by agencies to determine eligibility for their programs.

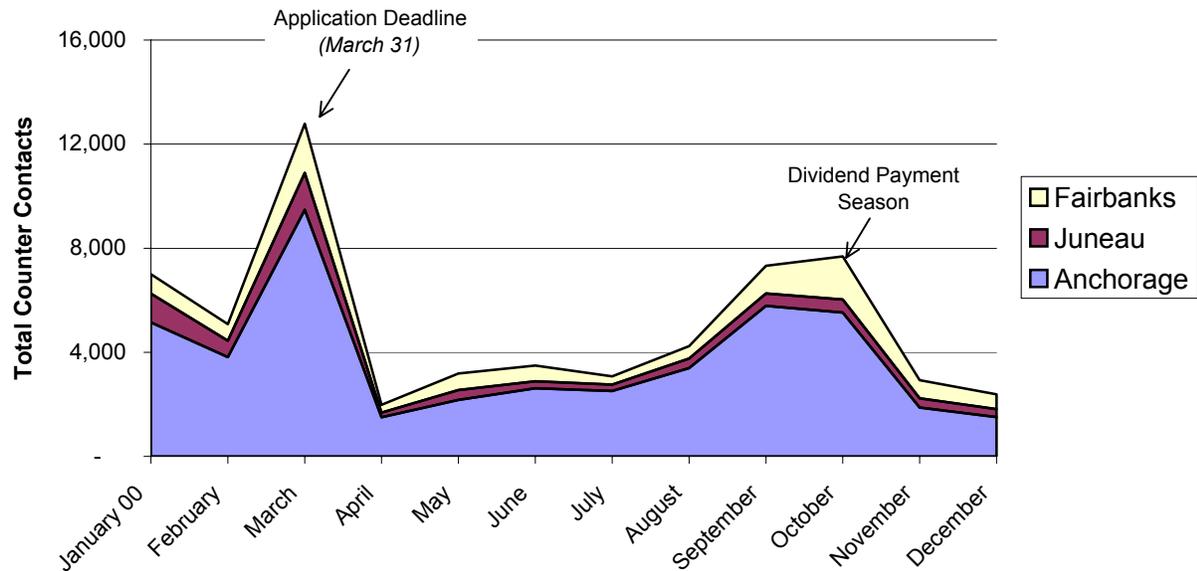
Questions Fielded by Dividend Information Offices

Questions regarding	Total	Dividend Information Office		
		Anchorage	Juneau	Fairbanks
Receipt of documentation submitted	16,880	9,808	6,429	643
Status of application	13,303	7,024	5,503	776
How to complete an application or form	12,649	7,128	4,748	773
Direct deposit	8,203	4,521	3,150	532
Status of an application in review	7,457	3,570	3,066	821
Eligibility	6,952	3,833	2,565	554
Receipt card	5,760	3,162	2,346	252
Garnishments or attachments	4,824	2,475	2,040	309
When will the applicant get their check	4,220	2,164	1,619	437
Address Change	3,969	2,000	1,448	521
Request for forms	2,051	1,016	715	320
Why an application was denied	1,374	677	470	227
Status of an application in appeal	1,224	652	436	136
Birth certificate	1,193	637	419	137
Social Security Number problem	954	529	358	67
How to complete a supplemental schedule	941	521	377	43
Absences and whether they are allowable for eligibility	771	310	203	258
Miscellaneous	647	325	262	60
IRS requirements	483	271	165	47
Why a person is not on file as having filed	464	233	181	50
Deceased applicant	447	206	144	97
Stop payment on a check	440	226	149	65
Amount of the dividend for current of prior year	437	227	137	73
Child's application when two or more people filed for the child	380	177	132	71
Fraud tips	348	178	123	47
E-mail/Internet	224	6	0	218
Eligibility for persons who are not U.S. citizens	189	99	72	18
Advanced College Tuition program	131	45	34	52
Requirements for being in Alaska (when an applicant is absent)	120	59	41	20
Other	501	180	111	210
Total	97,536	52,259	37,443	7,834

Dividend Information Office Monthly Activity

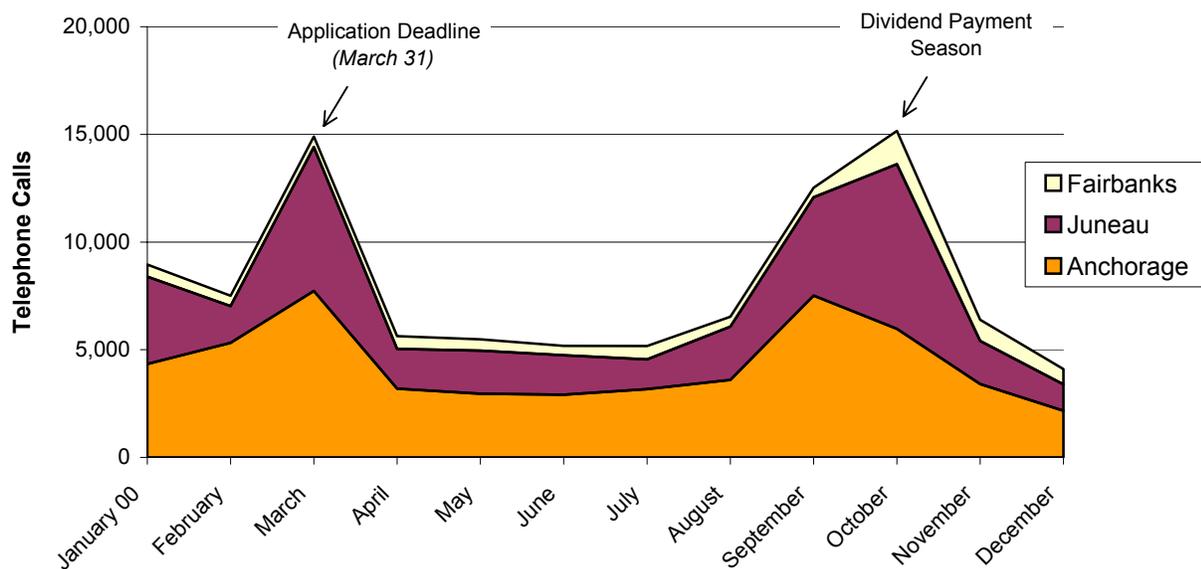
2000 Counter Contacts

Information office employees assist thousands of applicants who walk into the local offices. During 2000, employees assisted approximately 60,100 applicants.



2000 Telephone Calls

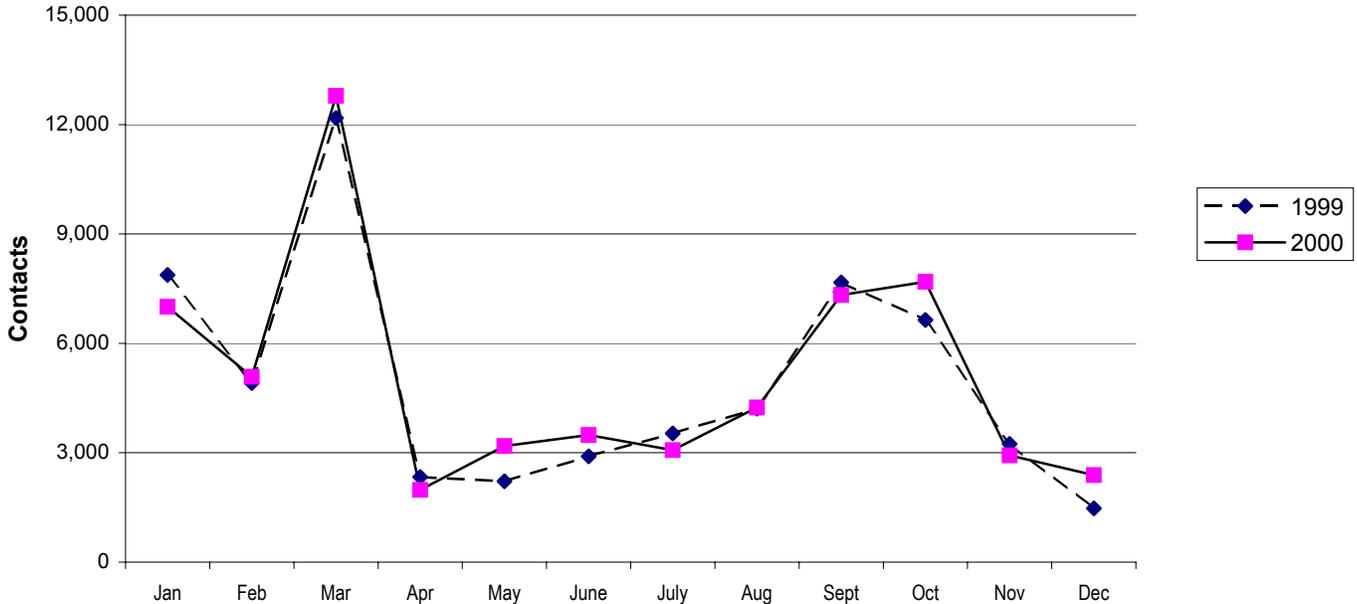
Information office employees respond to thousands of telephone calls each year from applicants requesting assistance. During 2000, employees answered approximately 97,500 calls.



Two-Year Comparison of Information Office Activity

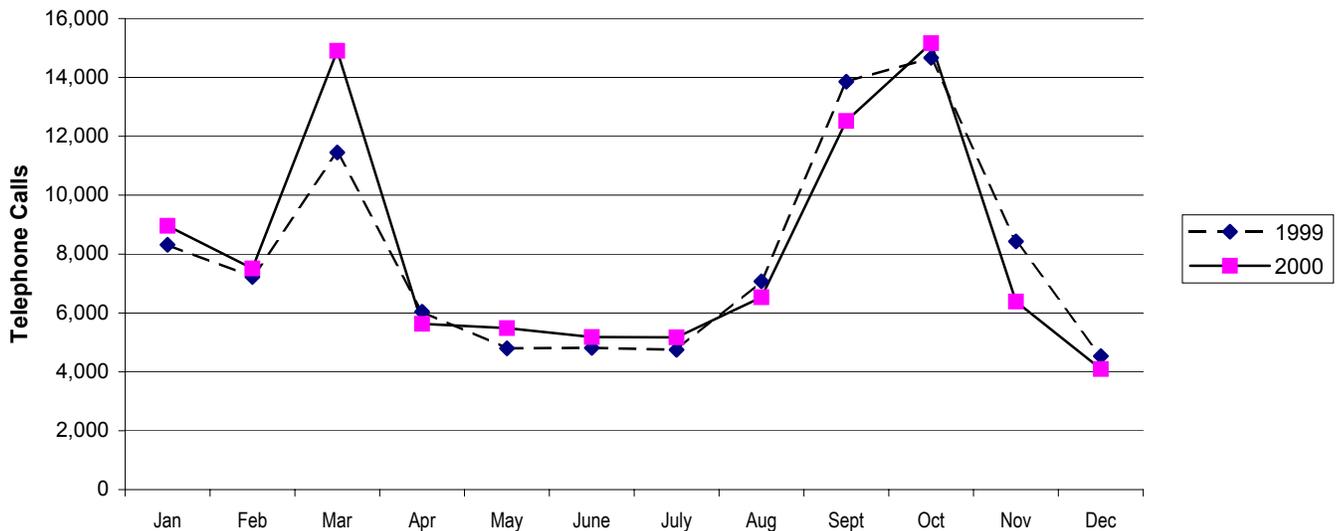
Counter Contacts for 1999 and 2000

Total counter contacts for 1999 and 2000 were approximately 60,000 and 60,100, respectively. The increase in counter contacts was related to the increased number of applicants who filed for a 2000 dividend.



Telephone Calls for 1999 and 2000

Total telephone calls for 1999 and 2000 were approximately 97,000 and 97,500, respectively. The increase in telephone was related to the increased number of applicants who filed for a 2000 dividend.



Review and Appeals

Review and Appeals Units deal with the small percentage of applications that require further scrutiny by the division.

The Review Unit works individual applications flagged for review during processing. Review staff make eligibility determinations from information submitted with the application and subsequent correspondence with applicants. They consider residency, intent to remain an Alaska resident, absences and physical presence in the state when making determinations. If Review staff determines that an individual is not eligible for a dividend, the reviewer will issue a decision letter notifying the applicant that his or her dividend application is denied. The letter also notifies the applicant of their right to appeal the decision.

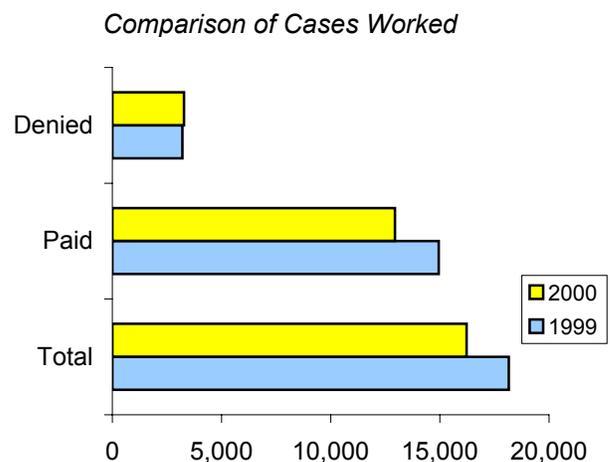
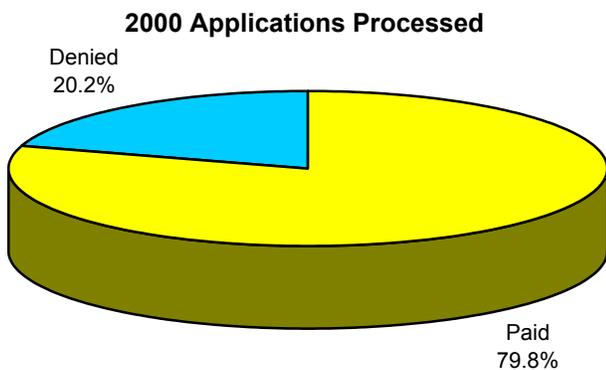
The Review Unit also fields fraud tips from individuals who are suspicious of an applicant's eligibility to receive a dividend.

The Appeals Unit conducts informal appeal conferences for applicants who disagree with their denial. Appeals Unit staff reviews each appeal and develops facts and information relating to matters in dispute by the applicant. Appeals officers issue written decisions to applicants upon conclusion of an informal conference. If the applicant disagrees with the informal conference decision, a formal hearing may be requested. An Appeals officer represents the division at formal hearings.

Beginning in 2001, the Review and Appeals Sections were combined. The newly formed Unit will be called the Dividend Enforcement Audit and Appeals Unit. The reorganization combines the investigations, review, audit, and appeal functions under one unit in order to maximize processing time.

Review Unit Activity

1999 Applications				2000 Applications			
	Paid	Denied	Total		Paid	Denied	Total
Jan	0	0	0	Jan	0	0	0
Feb	4	0	4	Feb	1	0	1
Mar	856	61	917	Mar	151	8	159
Apr	1,598	223	1,821	Apr	1,220	192	1,412
May	1,701	196	1,897	May	1,553	192	1,745
Jun	1,557	312	1,869	Jun	1,504	301	1,805
Jul	1,495	507	2,002	Jul	1,200	318	1,518
Aug	2,468	422	2,890	Aug	1,688	442	2,130
Sep	1,631	392	2,023	Sep	1,561	382	1,943
Oct	1,327	280	1,607	Oct	1,795	453	2,248
Nov	1,253	380	1,633	Nov	1,289	506	1,795
Dec	1,057	434	1,491	Dec	983	485	1,468
Processed in 1999	14,947	3,207	18,154	Processed in 2000	12,945	3,279	16,224
Processed in 2000	1,850	2,813	4,663	% Paid/Denied	79.8%	20.2%	
Total Processed	16,797	6,020	22,817	Ending Inventory			7,846
% of Paid/Denied	73.6%	26.4%	100.0%	Total Review Cases			24,070



Total number of fraud tips reported in 2000: **1,232**
 Number of tips resulting in case put into review status: **433**
 Number of tips resulting in no change to application status: **799**

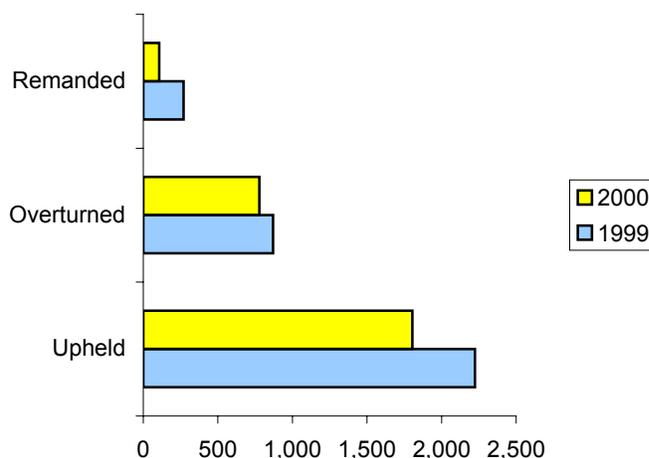
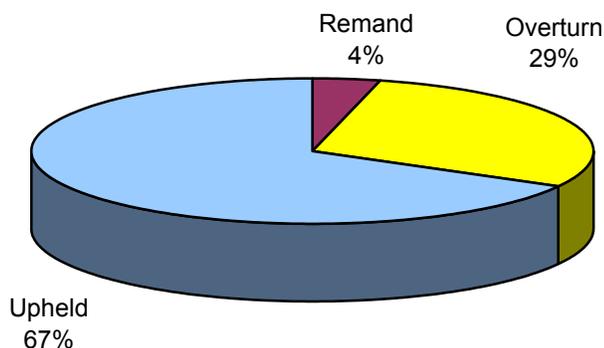
Appeals Unit Activity

Appeals Resolution

	Remanded		Overturned		Upheld		Total	
	1999	2000	1999	2000	1999	2000	1999	2000
Jan	14	16	71	117	195	369	280	502
Feb	12	14	26	118	171	302	209	434
Mar	35	10	84	106	155	174	274	290
Apr	2	5	86	71	93	112	181	188
May	73	10	80	58	177	106	330	174
Jun	19	11	31	28	85	94	135	133
Jul	5	0	31	52	86	36	122	88
Aug	2	15	6	72	60	52	68	139
Sep	24	10	93	37	284	68	401	115
Oct	16	8	113	39	254	166	383	213
Nov	35	3	159	29	367	123	561	155
Dec	33	5	90	51	297	199	420	255
Total	270	107	870	778	2,224	1,801	3,364	2,686
	8%	4%	26%	29%	66%	67%	100%	100%

<i>Number of Cases to Formal Appeal</i>	744	567
<i>% of Cases to Formal Appeal</i>	33%	31%

**Calendar Year 2000
Appeals Case Resolution**



Inventory of cases at end of 2000: **1,778**
Oldest case at end of 2000: **6 months**

This publication was released by the Alaska Department of Revenue and produced at a cost of \$4.02 per copy including printing and binding at Alaska Litho located in Juneau, Alaska. Its purpose is to provide the public with comprehensive information and data regarding the Permanent Fund Dividend program.

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